

**Principal:** Marie Wright **Student Wellbeing Leader:** Victoria Corbett

**Coordinator Pedagogy and Practice:** Joshua MacWilliams **Coordinator Behaviour Practitioner:** Dana Lauck

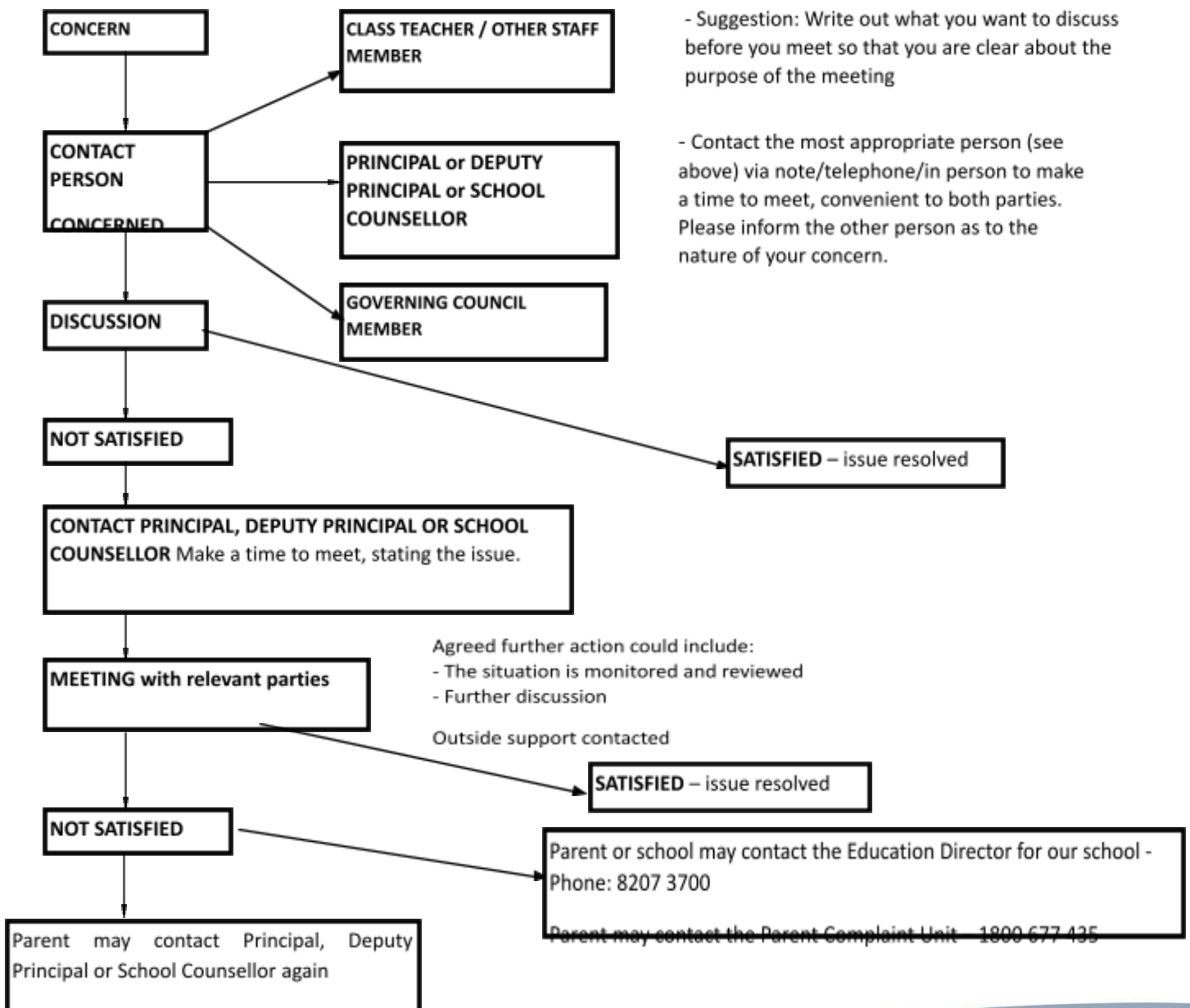
## GRIEVANCE POLICY

Policy Reviewed: Term 3, 2017 (Document Updated: Term 1, 2022)

All personal matters such as concerns regarding student, parent or staff relationship should be raised directly with the school through the class teacher or Principal / Deputy Principal / School Counsellor in a confidential manner.

General school matters (such as concerns about school events) are most appropriately raised directly with members of Governing Council, Front Office staff or the Principal / Deputy Principal.

It is reasonable to expect that school staff and parents treat each other with respect and good manners. If this is not the case it is also reasonable for an apology to be forthcoming and accepted in good grace.



\* Please note that this policy applies to serious grievances. General questions or minor concerns can be addressed less formally by relevant staff members or Governing Council representatives. Our Front Desk staff members are often able to answer many of your questions about school events or procedures.

An unresolved issue may be suitable to be referred to the SA Ombudsman for review and advice.

Toll free: 1800 182 150

[www.ombudsman.sa.gov.au](http://www.ombudsman.sa.gov.au)